

POLICY OF QUALITY AND ENVIRONMENT

SISANFLOR management being aware of the importance that has the quality and the environment in the business field, current and future, wants to achieve through the implementation of an integrated management system of quality and environment according to the norms UNE - EN ISO 9001:2008 and UNE - EN ISO 14001: 2004 for the manufacturing and marketing of natural fertilizers. Quality and environment policy sets direction and position of each person of SISANFLOR in relation to its responsibility in matters of quality and environment. The direction of SISANFLOR the decision develop and disseminate publicly its quality and environment policy statement that, henceforth, will be part of the activities carried out by the company. To adapt to current and future needs of all stakeholders (employees, customers, collaborators and society) and to promote sustainable development, SISANFLOR acquires the commitment to provide a quality service focused on customer satisfaction. The basic concepts on which this policy is based are:

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- Quality and good environmental management is understood as the fulfilment of commitments to our customers, employees, partners, shareholders and society.
- Quality and good environmental management is understood as the fulfilment of the legal requirements that apply to the company and with other requirements to which the organisation subscribes related to its environmental aspects.
- The satisfaction of our customers, employees, partners, shareholders and society is the measure of our success.
- The quality can be managed with a proper organization.
- Compliance with the procedures of quality and environment.
- Preventive attitude to the proofreader, evaluate in advance the possible future impact that our activities i.e. may cause on the quality and the environment.
- Set and periodically review the objectives and goals established to comply with the quality and environmental policy.
- Sustainable development, respect for the environment and prevention of pollution.
- **The continuous improvement of our processes will improve the management of quality of our services and the environment.**
- Internal and external organizations must see each other under a client/supplier relationship.

As a performance measure is applied the integrated management system of quality and environment (developed in accordance with international standards ISO 9001:2008 and ISO 14001:2004) of the company in its broadest aspect, so that:

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- Quality and the environment in an internationally established framework that will allow us to obtain a certification which verifies the suitability of our processes is managed.

Each person is responsible for the quality of its work and the protection of the environment, as well as verification according to established plans.

This policy must be diffused, applied and updated in all levels of the organization.

The direction of SISANFLOR assumes the commitment and responsibilities that are within its competence in the development of this policy of quality and environment.

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If you want you can download the puslando quality policy [here](#).